



1. DOCUMENT TYPE

WARRANTY CLAIM IMPROVEMENT

2. GENERAL DATA

OES RETAILER DISTRIBUTOR INSTALLER

Company: _____
Personal Contact: _____
Address: _____
Postal Code: _____ City/Country: _____
Phone: _____ Cell: _____ Email _____

3. REFERENCES AND VEHICLE INFORMATION

MAKE _____ MODEL _____ CM3 _____ FUEL _____ YEAR _____

VENEPORTE REF.	OEM REF.	BATCH NR.	QUANTITY	*PRODUCT DEFECT CODE	INSTALLATION DATE	ORIGINAL INSTALLATION KM	KM AT PRESENT

Send Pieces Send Pictures Neither of this options

MAKE _____ MODEL _____ CM3 _____ FUEL _____ YEAR _____

VENEPORTE REF.	OEM REF.	BATCH NR.	QUANTITY	*PRODUCT DEFECT CODE	INSTALLATION DATE	ORIGINAL INSTALLATION KM	KM AT PRESENT

Send Pieces Send Pictures Neither of this options

MAKE _____ MODEL _____ CM3 _____ FUEL _____ YEAR _____

VENEPORTE REF.	OEM REF.	BATCH NR.	QUANTITY	*PRODUCT DEFECT CODE	INSTALLATION DATE	ORIGINAL INSTALLATION KM	KM AT PRESENT

Send Pieces Send Pictures Neither of this options

COMMENTS/IMPROVEMENT SUGGESTIONS

*PRODUCT DEFECT CODES

01 = Noise / Vibration	06 = Pipe / Broken anchor
02 = Noise	07 = Dented parts / Damaged
03 = Leak	08 = Blocked Part
04 = Rust	09 = Missing Components
05 = Assembly	10 = Packing mistakes

Date: ____ / ____ / ____ Signature: _____

5. INSTRUCTIONS

- 1) To ensure that your Warranty/Claim/Improvement is accepted, please fill in all the fields on this form.
- 2) To ensure crossing between this form and the part, you are obliged to use the identification label (stick it on the part).
- 3) Veneporte assure's a swift reply, within 10 working days maximum, from the moment this form is approved.
- 4) To be able to file a warranty, you are obliged to present a copy of the consumers invoice.
- 5) This form can be sent by e-mail or by post (details underneath).
- 6) Veneporte products have a Warranty period of 2 years.
- 7) More information at www.veneporte.pt.